



Creating a Just Culture: A Nurse Leader's Guide

By HCPro, Vivian B. Miller BA CPHQ LHRM CPHRM FASHRM, Terry L. Jones RN PhD

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Step-by-step guidance to create and sustain a just culture at your facility

This practical resource explains the process of creating and sustaining a just culture in which staff members are encouraged to report adverse events to improve quality care. You'll get sure-fire strategies to gain buy-in from leadership, improve employee satisfaction, and turn mistakes and near-misses into useful data to improve processes and reporting. Help your nurses understand it's not the 'who' but the 'what' that went wrong.

This book will help you:

- Overcome potential roadblocks to culture change with successful strategies from accomplished patient safety, risk, and nursing experts
- Motivate staff to report adverse events
- Discover how a just culture increases patient safety, nurse satisfaction, and retention
- Evolve your current culture into a just culture using the easy-to-understand, step-by-step instructions

You also receive helpful tools such as:

- Sample timeline for just culture implementation
- Just culture policy from a leading hospital
- Staff education checklist

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